

3. Thinking about the place you usually go for help with your medical problems, in general, how much do you trust them to take good care of you? Do you trust them very much, somewhat, not very much, or not at all?
- | | |
|---------------|---|
| Very much | 1 |
| Somewhat | 2 |
| Not very much | 3 |
| Not at all | 4 |

We are interested in understanding how much you trust your doctor or health care provider, the health care system, and your health insurance plan.

The following items refer to the doctor or health care provider that you see most often. If you do not have a regular doctor or other health care provider please think of the last health care provider you saw.

[Don't Know = 7, Refused = 8, Missing = 9]

	<u>COMPLETELY</u>	<u>MOSTLY</u>	<u>SOMEWHAT</u>	<u>A LITTLE</u>	<u>NOT AT ALL</u>
4. How much do you trust your doctor to:					
4a. Offer you high-quality medical care.	1	2	3	4	5
4b. Do all necessary medical tests and procedures regardless of cost.	1	2	3	4	5
4c. Do only medically necessary test and procedures.....	1	2	3	4	5
4d. How much do you trust your doctor's judgement about your health care?	1	2	3	4	5

[Don't Know = 7, Refused = 8, Missing = 9]

	<u>EXCELLENT</u>	<u>GOOD</u>	<u>FAIR</u>	<u>POOR</u>	<u>VERY POOR</u>
5a. How would you rate how well your doctor listens to you?.....	1	2	3	4	5
5b. How would you rate how well your doctor explains things to you in a way you can understand?	1	2	3	4	5

[Don't Know = 7, Refused = 8,
Missing = 9]

	<u>COMPLETELY</u>	<u>MOSTLY</u>	<u>SOMEWHAT</u>	<u>A LITTLE</u>	<u>NOT AT ALL</u>
6. These next items rate how much you trust people and the health care system in general.					
6a. Generally, how much do you trust doctors and other health care providers?.....	1	2	3	4	5
6b. Generally, how much do you trust other people?.....	1	2	3	4	5
6c. How much do you trust the health care system?.....	1	2	3	4	5
6d. How much do you trust hospitals?.....	1	2	3	4	5

[Don't Know = 7, Refused = 8, Missing = 9]

7. These questions refer to your health insurance plan or company. If you do not have health insurance, tell us about your feelings about health insurance plans or companies in general.

[Don't Know = 7, Refused = 8,
Missing = 9]

	<u>STRONGLY AGREE</u>	<u>AGREE</u>	<u>NEUTRAL</u>	<u>DISAGREE</u>	<u>STRONGLY DISAGREE</u>
7a. I have complete trust in my health insurance plan or company.	1	2	3	4	5
7b. I worry there are a lot of loopholes in my health insurance plan that I do not know about.....	1	2	3	4	5
7c. My plan cares more about saving money than about getting me the treatment I need.	1	2	3	4	5

HEALTH CARE ACCESS

8. When was the last time you saw a health care provider for treatment of a medical problem?
[HAND RESPONSE CARE]

Within the past year	1
At least 1 year, but less than 2 years ago	2
At least 2 years, but less than 4 years ago	3
5 or more years ago	4
Never	5
Don't know	7
Refused	8
Missing	9

9. When was the last time you saw a health care provider for a routine physical exam or general checkup, that is when you were not sick or pregnant? [HAND RESPONSE CARD]

Within the past year	1
At least 1 year, but less than 2 years ago	2
At least 2 years, but less than 4 years ago	3
5 or more years ago	4
Never	5
Don't know	7
Refused	8
Missing	9

10. Overall how hard has it been for you to get the health services you have needed? Would you say it has been very hard, fairly hard, not too hard, or not hard at all?

Very hard	1
Fairly hard	2
Not too hard	3
Not hard at all	4
Don't know	7
Refused	8
Missing	9

ADMINISTRATIVE INFORMATION

11. Date of data collection:

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12. Method of data collection: Computer 1
Paper form 2

13. Data collected: In Clinic 1
Off Site 2

14. Code number of person completing this form:

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